

DRIVEONHTX VEHICLE RENTAL AGREEMENT

Blue Shark Rentals LLC d/b/a DriveonHTX 19939 Longenbaugh Rd, Cypress TX 77433 (409) 710-2216 | support@driveonhtx.com | driveonhtx.com

This agreement is presented in guided signing mode. Please read each section carefully and initial where indicated. Your initials confirm you have read and understood each section. Date fields are automatically populated.

RENTAL AGREEMENT — TERMS AND CONDITIONS

This Vehicle Rental Agreement ("Agreement") is entered into between **Blue Shark Rentals LLC, doing business as DriveonHTX** ("Company") and the individual identified as the renter during the booking process ("Renter"). By completing a reservation and electronically signing this Agreement, Renter agrees to be bound by all terms and conditions set forth herein.

SECTION 1 — RENTAL DETAILS

The specific rental details including vehicle, pickup date and time, return date and time, pickup location, mileage allowance, daily rate, and total charges are confirmed in the booking confirmation sent to Renter's email address. Those details are incorporated into this Agreement by reference.

SECTION 2 — RENTER ELIGIBILITY

2.1 Age Requirements Renter must be at least 21 years of age at the time of rental. Renters between the ages of 21 and 24 are subject to an under-25 surcharge of 30% of the base daily rate, which is disclosed and applied at the time of booking.

2.2 Valid Driver's License Renter must possess a valid, unexpired driver's license issued by a U.S. state or territory. International renters must possess a valid international driving permit in addition to their home country license.

2.3 Identity Verification Renter must successfully complete identity verification as required during the booking process. Blue Shark Rentals LLC d/b/a DriveonHTX reserves the right to deny rental to any individual who cannot be verified.

2.4 Insurance Requirements Renter must either: (a) Provide proof of valid personal auto insurance that includes comprehensive and collision coverage extending to non-owned vehicles, or (b) Purchase coverage through Blue Shark Rentals LLC d/b/a DriveonHTX's approved coverage partner at the time of booking.

Liability-only insurance policies are not sufficient. Blue Shark Rentals LLC d/b/a DriveonHTX reserves the right to deny rental if adequate coverage cannot be confirmed.

2.5 Authorized Drivers Only the Renter whose name appears on this Agreement is authorized to operate the rental vehicle unless an additional driver has been added and approved at the time of booking. Allowing an unauthorized driver to operate the vehicle voids all coverage and makes Renter solely liable for any damages.

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- ✗ KEY POINTS – Renter Eligibility
- Must be 21+ years of age
 - Valid driver's license required
 - Ages 21-24: 30% surcharge applies
 - Must have comprehensive + collision insurance OR purchase coverage at booking
 - Only you may drive – no unauthorized drivers
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By initialing below I confirm I meet all eligibility requirements and understand these terms.

Renter Initials: _____ Date: [auto-populated]

SECTION 3 — VEHICLE PICKUP AND INSPECTION

3.1 Pre-Inspection Renter must inspect the vehicle before leaving the pickup location and upload timestamped pre-inspection photos through the DriveonHTX reservation portal. Failure to document pre-existing damage before departure may result in Renter being held responsible for any damage discovered upon return.

3.2 Condition at Pickup Vehicle will be provided clean, fueled, and in good operating condition. Any concerns about vehicle condition must be reported to DriveonHTX before departure.

3.3 Lockbox and Contactless Pickup Vehicle access codes and lockbox information are provided through the reservation portal. Renter is responsible for securing the vehicle at all times. Lockbox codes must not be shared with any unauthorized person.

3.4 GPS Tracking All DriveonHTX vehicles are equipped with GPS tracking devices. By entering this Agreement Renter consents to vehicle location tracking for the duration of the rental period for security, insurance compliance, and fleet management purposes.

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- ✗ KEY POINTS – Vehicle Pickup and Inspection
- Take timestamped photos before leaving pickup
 - Upload photos through your reservation portal
 - Failure to photo = responsible for all damage
 - Vehicle has GPS tracking – you consent to this
 - Do not share lockbox codes with anyone
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By initialing below I confirm I understand the pickup, inspection, and GPS tracking requirements.

Renter Initials: _____ Date: [auto-populated]

SECTION 4 — VEHICLE USE RESTRICTIONS

4.1 Geographic Restrictions Vehicle may only be operated within the continental United States. International travel including travel to Mexico or Canada is strictly prohibited without prior written approval from Blue Shark Rentals LLC d/b/a DriveonHTX.

4.2 Prohibited Uses The vehicle shall not be used for:

- Any illegal purpose or activity
- Transportation of illegal substances
- Racing, speed testing, or off-road driving
- Towing or pushing any other vehicle or trailer without prior written approval
- Transportation of more passengers than the vehicle's rated seating capacity
- Any activity that would void the vehicle's insurance coverage

4.3 Smoking Policy Smoking, vaping, or use of any tobacco or cannabis products inside the vehicle is strictly prohibited. Violation will result in a mandatory cleaning fee of \$250 charged to Renter's payment method on file. This fee is non-negotiable and non-refundable.

4.4 Pets Pets are not permitted in the vehicle without prior written approval from Blue Shark Rentals LLC d/b/a DriveonHTX. Unauthorized pet presence resulting in damage, hair, or odor will result in cleaning fees ranging from \$75 to \$250 depending on the severity.

4.5 Fuel Vehicle will be provided with a full tank of fuel. Renter is responsible for returning the vehicle with a full tank of the correct fuel type as specified for that vehicle. Failure to return with a full tank will result in a \$15 service fee plus the cost of fuel at current market rates.

✂ KEY POINTS – Vehicle Use Restrictions

- Continental US only – no Mexico or Canada
- No racing, off-road, or illegal use
- NO SMOKING OR VAPING – \$250 mandatory fee
- No pets without prior written approval
- Return with full tank or \$15 fee + fuel cost

By initialing below I confirm I understand and will comply with all vehicle use restrictions.

Renter Initials: _____ Date: [auto-populated]

SECTION 5 — MILEAGE POLICY

5.1 Included Mileage Each rental includes a daily mileage allowance as specified in the booking confirmation. Standard allowance is 200 miles per day for most vehicles and 100 miles per day for premium vehicles (Cadillac Escalade and Tesla Model X).

5.2 Overage Charges Miles driven in excess of the included allowance will be charged at the overage rate specified in the booking confirmation:

- Premium vehicles (Escalade, Tesla Model X): \$1.50 per mile over limit

- All other vehicles: \$0.75 per mile over limit

5.3 Unlimited Mileage Add-On Renter may purchase an unlimited mileage add-on at the time of booking which removes all mileage restrictions for that rental period.

5.4 Mileage Tracking Mileage is tracked via GPS and verified against odometer readings at pickup and return. Renter agrees to accurate mileage documentation at both pickup and return.

✂ KEY POINTS – Mileage Policy

- Standard vehicles: 200 miles/day included
- Escalade + Tesla: 100 miles/day included
- Overage: \$0.75/mi (standard) \$1.50/mi (premium)
- Mileage tracked via GPS
- Unlimited mileage add-on available at booking

By initialing below I confirm I understand the mileage allowance and overage charges for my rental.

Renter Initials: _____ Date: [auto-populated]

SECTION 6 — RETURN POLICY

6.1 Return Date and Time Vehicle must be returned to the agreed pickup location by the date and time specified in the booking confirmation.

6.2 Grace Period A grace period of 15 minutes is provided beyond the scheduled return time at no additional charge.

6.3 Late Return Fees

- Returns between 15 and 30 minutes late: \$20 flat fee
- Returns more than 30 minutes late: \$50 flat fee plus an additional full day charge
- Returns more than 2 hours late without prior communication: \$100 flat fee plus an additional full day charge. Blue Shark Rentals LLC d/b/a DriveonHTX reserves the right to report the vehicle as unreturned and initiate repossession proceedings.

6.4 Repossession If the vehicle is repossessed rather than voluntarily returned by Renter, the following fees apply in addition to any outstanding charges:

- Repossession fee: \$150
- Key replacement: Market value cost of key replacement and programming if vehicle key(s) are not returned at the time of repossession. Key replacement costs vary by vehicle and may range from \$200 to \$600 or more depending on make, model, and programming requirements.
- All repossession fees, key replacement costs, and any outstanding rental charges will be charged to Renter's payment method on file. If payment cannot be collected, Blue Shark Rentals LLC d/b/a DriveonHTX reserves the right to pursue collection through all available legal remedies.

6.5 Early Return No refunds are provided for early returns. The full rental period as booked will be charged.

6.6 Return Notification Renter must mark the vehicle as returned through the DriveonHTX reservation portal upon dropping off the vehicle. This initiates the return inspection process and deposit review timeline.

6.7 Vehicle Condition at Return Vehicle must be returned in the same condition as received, normal wear and tear excepted. Excessive mess, stains, odors, or damage beyond normal wear will result in cleaning and/or repair fees.

✂ KEY POINTS – Return Policy

- 15-minute grace period at no charge
- 15-30 min late: \$20 fee
- 30+ min late: \$50 + full day charge
- 2+ hours late: \$100 + full day + repossession risk
- Repossession fee: \$150 + key replacement costs
- No refunds for early returns
- Mark vehicle returned in reservation portal

By initialing below I confirm I understand the return requirements, late fees, and repossession policy.

Renter Initials: _____ Date: [auto-populated]

SECTION 7 — CLEANLINESS AND CLEANING FEES

7.1 Standard Cleanliness Renter is expected to return the vehicle in reasonably clean condition. Removal of personal belongings and basic tidiness is required.

7.2 Cleaning Fees The following cleaning fees may be assessed at Blue Shark Rentals LLC d/b/a DriveonHTX's discretion:

- Light cleaning (excessive trash, minor mess): \$75
- Deep cleaning (stains, spills, significant mess): \$150
- Smoke/vaping remediation: \$250 (mandatory, non-negotiable)
- Pet hair/odor remediation: \$75–\$250 depending on severity
- Biohazard cleaning: Actual cost plus \$150 service fee

✂ KEY POINTS – Cleaning Fees

- Return vehicle reasonably clean
- Light mess: \$75
- Heavy mess/stains: \$150
- Smoking/vaping: \$250 – mandatory, no exceptions
- Pet mess: \$75–\$250
- Biohazard: actual cost + \$150

By initialing below I confirm I understand the cleanliness requirements and cleaning fee schedule.

Renter Initials: _____ Date: [auto-populated]

SECTION 8 — DAMAGE POLICY

8.1 Renter Responsibility Renter is responsible for all damage to the vehicle occurring during the rental period regardless of fault, including but not limited to collision damage, theft, vandalism, weather damage, and interior damage.

8.2 Damage Reporting Any damage, accident, or incident involving the vehicle must be reported to Blue Shark Rentals LLC d/b/a DriveonHTX immediately by calling (409) 710-2216. Failure to report damage may result in forfeiture of all coverage protections and increased liability.

8.3 Accident Procedures In the event of an accident Renter must:

- Ensure safety of all parties
- Contact emergency services if required
- Do not admit fault to any party
- Obtain contact and insurance information from all involved parties
- Document the scene with photographs
- Contact DriveonHTX immediately at (409) 710-2216
- File a police report if required by law or requested by DriveonHTX

8.4 Coverage Damage coverage depends on the insurance option selected at booking: (a) Personal insurance: Renter's own comprehensive and collision coverage applies. Renter is responsible for any deductible and amounts not covered by their policy. (b) Purchased coverage: The coverage terms of the selected plan apply as described at the time of purchase.

8.5 Damage Dispute Renter has 24 hours from the time of return notification to dispute any damage assessment. Disputes must be submitted in writing to support@driveonhtx.com with supporting documentation.

✂ KEY POINTS – Damage Policy

- You are responsible for ALL damage during rental
- Report ANY damage immediately: (409) 710-2216
- In accident: do not admit fault, document everything
- Call DriveonHTX before leaving accident scene
- 24-hour window to dispute damage charges
- Pre-inspection photos protect you – take them

By initialing below I confirm I understand I am responsible for all damage and will report any incidents immediately.

Renter Initials: _____ Date: [auto-populated]

SECTION 9 — SECURITY DEPOSIT

9.1 Deposit Amount A security deposit hold is placed on Renter's payment method at the time of booking:

- Cadillac Escalade: \$250
- All other vehicles: \$100

9.2 Nature of Hold The deposit is an authorization hold — funds are reserved but not immediately charged. The hold appears on Renter's account but is not a completed charge.

9.3 Release Timeline The deposit hold will be released within 48 hours of vehicle return confirmation provided no damage, cleaning fees, mileage overages, or other charges are assessed.

9.4 Deductions Blue Shark Rentals LLC d/b/a DriveonHTX reserves the right to capture all or part of the deposit to cover:

- Vehicle damage
- Cleaning fees
- Mileage overages
- Late return fees
- Toll violations and associated service fees
- Traffic citations and associated service fees
- Any other charges incurred under this Agreement

By completing this booking Renter authorizes Blue Shark Rentals LLC d/b/a DriveonHTX to charge the payment method on file for any additional fees incurred during the rental period including but not limited to mileage overages, cleaning fees, toll charges, traffic citations, late return fees, and damage assessments.

9.5 Dispute Window Renter has 24 hours from the time of deposit deduction notification to dispute any charges. Disputes must be submitted in writing to support@driveonhtx.com.

✂ KEY POINTS – Security Deposit

- Escalade: \$250 hold | All others: \$100 hold
- This is a HOLD – not an immediate charge
- Released within 48 hours of return if no issues
- May be used for: damage, cleaning, mileage, late fees, tolls, citations
- 24 hours to dispute any deductions in writing

By initialing below I confirm I understand the security deposit terms and deduction policy.

Renter Initials: _____ Date: [auto-populated]

SECTION 10 — TOLLS AND TRAFFIC VIOLATIONS

10.1 Toll Responsibility Renter is solely responsible for all toll charges incurred during the rental period. A flat \$10 administrative service fee will be charged per reservation in which any toll charges are incurred, regardless of the number of toll transactions. This fee covers processing and administrative costs associated with toll collection.

10.2 Traffic Citations Renter is solely responsible for all traffic citations, parking tickets, and violations incurred during the rental period. A \$15 administrative service fee will be added per citation processed by Blue Shark Rentals LLC d/b/a DriveonHTX on Renter's behalf.

10.3 Collection Toll and citation charges plus administrative fees will be charged to Renter's payment method on file. Renter authorizes Blue Shark Rentals LLC d/b/a DriveonHTX to charge these amounts.

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- > KEY POINTS – Tolls and Traffic Violations
- You are responsible for all tolls incurred
 - \$10 flat processing fee per reservation with tolls
 - You are responsible for all traffic citations
 - \$15 admin fee per citation processed
 - Charges billed to your payment method on file
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By initialing below I confirm I understand I am responsible for all tolls and citations incurred during my rental period.

Renter Initials: _____ Date: [auto-populated]

SECTION 11 — CANCELLATION POLICY

11.1 Free Cancellation Cancellations made more than 48 hours before the scheduled pickup time will receive a full refund of all amounts paid including the rental total and any add-ons purchased.

11.2 Late Cancellation Cancellations made within 48 hours of the scheduled pickup time are non-refundable. The full rental amount will be charged.

11.3 No-Show Renter has a 1-hour grace period from the scheduled pickup time to retrieve the vehicle. If Renter has not arrived within 1 hour of the scheduled pickup time and has not communicated a late arrival to Blue Shark Rentals LLC d/b/a DriveonHTX via phone or email, the reservation will be classified as a Guest No-Show and may be cancelled at Blue Shark Rentals LLC d/b/a DriveonHTX's discretion with no refund issued.

To avoid a No-Show cancellation Renter must contact DriveonHTX at (409) 710-2216 or support@driveonhtx.com prior to the 1-hour grace period expiring to communicate a late arrival. Blue Shark Rentals LLC d/b/a DriveonHTX will make reasonable accommodations for communicated late arrivals subject to vehicle availability.

11.4 Blue Shark Rentals LLC d/b/a DriveonHTX Cancellation Blue Shark Rentals LLC d/b/a DriveonHTX reserves the right to cancel any reservation at any time for any reason including but not limited to vehicle unavailability, inability to verify Renter's identity or insurance, or safety concerns. In such cases a full refund will be issued.

✘ KEY POINTS – Cancellation Policy

- Free cancellation: more than 48 hours before pickup
- Within 48 hours: NO REFUND
- No-show: 1-hour grace period from pickup time
- If late: call (409) 710-2216 BEFORE 1 hour expires
- No communication within 1 hour = cancelled, no refund

By initialing below I confirm I understand the cancellation and no-show policy.

Renter Initials: _____ Date: [auto-populated]

SECTION 12 — PERSONAL BELONGINGS

12.1 Renter Responsibility Blue Shark Rentals LLC d/b/a DriveonHTX is not responsible for any personal belongings left in the vehicle.

12.2 Lost Items Items found in returned vehicles will be held for 72 hours. Blue Shark Rentals LLC d/b/a DriveonHTX will make one attempt to contact Renter. Items not claimed within 72 hours will be discarded or donated at Blue Shark Rentals LLC d/b/a DriveonHTX's discretion.

12.3 Retrieval Renter is responsible for arranging retrieval of any left items. Blue Shark Rentals LLC d/b/a DriveonHTX does not ship or deliver forgotten items.

SECTION 13 — ROADSIDE ASSISTANCE AND BREAKDOWN

13.1 Mechanical Breakdown In the event of a mechanical breakdown not caused by Renter's misuse or negligence Blue Shark Rentals LLC d/b/a DriveonHTX will arrange roadside assistance at no cost to Renter.

13.2 Renter-Caused Issues Breakdowns caused by Renter actions including but not limited to running out of fuel, lockouts, flat tires from road hazards, or improper vehicle operation will be the Renter's financial responsibility.

13.3 Lockout Renter is responsible for maintaining access to vehicle keys and lockbox codes. Lockout service costs will be charged to Renter.

13.4 Emergency Contact For roadside emergencies call Blue Shark Rentals LLC d/b/a DriveonHTX at (409) 710-2216 available during business hours. For after-hours emergencies please leave a voicemail and text the same number.

SECTION 14 — TOWING

14.1 Towing Prohibition Renter shall not use the rental vehicle to tow any trailer, vehicle, or other object without prior written approval from Blue Shark Rentals LLC d/b/a DriveonHTX.

14.2 Unauthorized Towing Unauthorized towing will result in immediate termination of the rental

agreement, forfeiture of the security deposit, and Renter liability for any resulting damage.

SECTION 15 — INDEMNIFICATION AND LIABILITY

15.1 Renter Indemnification Renter agrees to indemnify, defend, and hold harmless Blue Shark Rentals LLC d/b/a DriveonHTX, its owners, employees, and agents from and against any and all claims, damages, losses, costs, and expenses (including reasonable attorney's fees) arising out of or relating to:

- Renter's use of the vehicle
- Any accident, injury, or property damage occurring during the rental period
- Renter's violation of any term of this Agreement
- Any third-party claims arising from Renter's operation of the vehicle

15.2 Limitation of Liability Blue Shark Rentals LLC d/b/a DriveonHTX's liability to Renter shall not exceed the total amount paid by Renter for the rental. Blue Shark Rentals LLC d/b/a DriveonHTX is not liable for indirect, incidental, consequential, or punitive damages of any kind.

15.3 Force Majeure Blue Shark Rentals LLC d/b/a DriveonHTX shall not be liable for failure to perform its obligations under this Agreement due to circumstances beyond its reasonable control including but not limited to natural disasters, acts of government, pandemics, or civil unrest.

< KEY POINTS – Indemnification and Liability

- You agree to hold DriveonHTX harmless from claims arising from your use of the vehicle
- DriveonHTX liability is limited to your rental amount
- DriveonHTX is not liable for consequential damages
- Natural disasters and acts of government are excluded

By initialing below I confirm I understand the indemnification and liability terms of this Agreement.

Renter Initials: _____ Date: [auto-populated]

SECTION 16 — DATA AND PRIVACY

16.1 Data Collection Blue Shark Rentals LLC d/b/a DriveonHTX collects personal information including name, contact information, date of birth, driver's license information, payment information, and insurance information for the purpose of processing and managing rental agreements.

16.2 GPS Data Vehicle location data is collected via GPS tracking for security, insurance compliance, and fleet management purposes as disclosed in Section 3.4.

16.3 Privacy Policy Full details of Blue Shark Rentals LLC d/b/a DriveonHTX's data practices are available at driveonhtx.com/privacy.html.

SECTION 17 — GOVERNING LAW AND DISPUTE RESOLUTION

17.1 Governing Law This Agreement shall be governed by and construed in accordance with the laws of the State of Texas without regard to its conflict of law provisions.

17.2 Jurisdiction Any dispute arising under this Agreement shall be subject to the exclusive jurisdiction of the state and federal courts located in Harris County, Texas.

17.3 Attorney's Fees In any dispute arising from this Agreement the prevailing party shall be entitled to recover reasonable attorney's fees and costs.

17.4 Severability If any provision of this Agreement is found to be unenforceable the remaining provisions shall remain in full force and effect.

SECTION 18 — ENTIRE AGREEMENT

This Agreement constitutes the entire agreement between the parties with respect to the subject matter hereof and supersedes all prior negotiations, representations, warranties, and understandings. This Agreement may not be modified except by written amendment signed by both parties.

SECTION 19 — ELECTRONIC SIGNATURE

By electronically signing this Agreement Renter acknowledges that:

- Renter has read and understands all terms and conditions
 - Renter agrees to be bound by all terms of this Agreement
 - Renter's electronic signature is legally binding and equivalent to a handwritten signature
 - Renter is at least 21 years of age and meets all eligibility requirements
 - All information provided during the booking process is accurate and complete
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SIGNATURE PAGE

DocuSign Signing Order: Renter signs first (Order 1). Company signature auto-applies upon Renter completion (Order 2). Document is cryptographically sealed after all signatures are applied.

RENTER SIGNATURE — ORDER 1

By signing below I confirm I have read, initialed, and agree to all terms and conditions of this Vehicle Rental Agreement. I understand this is a legally binding contract.

Renter Full Name: _____
[auto-filled from booking]

Renter Signature: _____

[DocuSign signature field]

Date: _____
[auto-populated]

Driver's License #: _____
[auto-filled from booking]

Booking Reference: _____
[auto-filled – DS-XXXXXX]

COMPANY SIGNATURE — ORDER 2

This signature is automatically applied by Blue Shark Rentals LLC d/b/a DriveonHTX upon completion of Renter's signature. The document is sealed and cannot be altered after this point.

Blue Shark Rentals LLC d/b/a DriveonHTX

By: _____
[auto-applied company signature]

Name: Raul Mora

Title: Owner

Date: _____
[auto-populated]

19939 Longenbaugh Rd
Cypress, TX 77433
(409) 710-2216
support@driveonhtx.com

This agreement is subject to periodic updates. The version in effect at the time of booking applies.

Last updated: June 2026

DocuSign Template Setup Notes:

- Enable Guided Signing mode
- Enable Responsive Signing for mobile
- Set SMS delivery alongside email
- Initials fields: Sections 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 15
- All date fields: set to Auto-fill date signed
- Signing Order 1: Renter
- Signing Order 2: Company (auto-apply saved signature)